

UPDATE: FRIDAY 20TH MARCH 2020

Island Meadow Parks remains open for business as usual, though we are mindful and aware of the ever-changing guidance relating to Coronavirus and its continuing spread. We have reviewed our procedures to ensure we are maintaining our usually high standards throughout the facilities buildings.

The information and state of play is subject to change daily and we will update this page as and when changes occur.

For now, we would like to reassure our customers that we will remain open. However, if you consider yourself to be vulnerable or a member of your party is, please consider whether this is a sensible time to be coming on holiday.

Your cooperation:

We do ask that in all cases, if you are showing signs of symptoms, please refrain from using the Launderette and Post Room for the safety and consideration of other guests. These facilities can be a source of virus transmission, even though we have robust cleaning practices in place. Therefore, it is suggested that where possible you use the facilities within your own accommodation.

We ask that all owners and guests follow these simple snippets of advice from the government and a few requests of our own:

- **Wash your hands regularly. We've provided some inspirational posters in all our wash areas to make the handwashing process a little bit more tuneful.**
- **Maintain good hygiene practices such as using tissues when you cough or sneeze and dispose safely of this tissue.**
- **Maintain a sensible distance from other site users and staff members and avoid contact such as handshakes.**
- **Please pay by card where possible.**
- **Email us on info@isalandmeadow.co.uk or call us on 01403 710923 to let us know if you are experiencing symptoms of COVID-19.**

Holiday Home Owners:

If you are self-isolating in your caravan to avoid the virus but have no symptoms, please let us know.

If you are self-isolating in your caravan as you are showing signs of symptoms, please let staff in reception know by telephone (01403 710923) and avoid contact with staff members or other owners.

We ask that you refrain from using any of the public access spaces (e.g. post room, reception, laundry) if you are self-isolating. If you require any assistance from staff, please contact reception by phoning 01403 710923 and not coming in in person.

We are not changing our policy on supermarket food deliveries so they will still be allowed on park. As a result, please consider carefully whether you are suitably prepared for a potentially extended stay within your holiday home.

In light of the loo roll shortage, there may be a temptation to use wet wipes or alternatives, please be reminded that our sewage system cannot break down these and this may lead to blockages. Do not flush any wipes – even ones that suggest they are flushable!